



Conflict Resolution and Public Participation Center of Expertise (CPCX)

FY14 Accomplishments Fact Sheet

U.S. Army Corps of Engineers

BUILDING STRONG®

Mission: *Enable Corps staff to anticipate, prevent and manage water-related conflicts through collaboration while ensuring that the interests of the public are addressed in a fair and transparent manner.*

Goal 1: *Increase the success of collaborative and participatory processes for activities conducted by USACE and its partners by providing consultation services.*

Enabled Access to Facilitators and other Resources

- Responded to 12 different Districts requests for facilitators or other resources by referring them to the “Find a Facilitator Database,” local facilitation resources, or USIECR
- Provided pro-bono on-call advice to Districts
- Facilitated SMART Planning charettes

Provided Sustained Technical Assistance to Districts, Divisions & National USACE Programs

- Led Shared Vision Planning effort for West Maui Watershed Study for POH
- Facilitated Planning Essentials Team

Supported Pilots for “Silver Jackets” & “Public Involvement in Flood Risk Management”

- Conducted 12 pilot projects to test application of public involvement concepts from the “Flood Risk Management Public Involvement Framework & Implementation Plan,” with particular focus on the information and expertise needed by non-federal partners to foster and sustain public involvement in flood risk management. Highlights include:
 - › Wrote risk communication report for Savannah District’s release of the Georgia Hurricane Evacuation Study
 - › Hosted a Team-Building and Communication workshop for Buffalo District’s Blanchard Study, including Public Involvement Plan training
 - › Developed a Communication & Public Involvement Plan for MVP’s MN River Interagency Study and facilitated meetings for its Communication Work Group.
 - › Assisted NWK and its partners in standing up a Public Action Working Group for the Big Blue River FRM pilot. Facilitated public meetings.
 - › Facilitated meetings for Clackamas County, OR to establish and develop a stakeholder working group for the Upper Sandy river that includes regular coordination and involvement from Portland District.



CPCX Staff—From left to right: Hal Cardwell, Seth Cohen, Cindy Wood, Maria Lantz, Stacy Langsdale

Goal 2: *Build the capacity of USACE staff and its partners, and strengthen the collaborative capacity of USACE culture, to enable effective convening of and participation in collaborative processes.*

Led the Collaboration and Public Participation Community of Practice (CoP)

- Coordinated the development and execution of CoP activities including training and information sharing for the CoP (450 people)

Conducted trainings for over 300 people last year

- Public Involvement and Team Building for Planning PROSPECT course
- Communicating Flood Risk: Interagency Perspectives and Approaches
- Risk Communication training at POD
- Virtual Collaboration webinar to LRD/MVD
- Conflict Management to LRB
- Regulatory Off-site training workshop - module on Conflict Resolution

Launched the “Public Involvement Specialist” program

- Supported 12 MSC-designated subject matter experts around the Corps to provide direct support on Public Involvement to District projects.



Seth Cohen facilitates training for USACE Interagency Tribal Consultation Training



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Goal 2 Continued...

Conducted Agency-wide Collaborative Capacity Assessment

- Supported five MSC-level Collaboration workshops
- Conducted Quantitative Survey of >300 USACE staff
- Hosted Virtual National Collaboration Summit (100+ people)

Goal 3: Strengthen institutional knowledge and information exchange about conflict resolution & public participation across the Corps & with external partners

Delivered CoP Webinars to more than 350 people:

- Leadership for Collaborative Governance
- Why Collaboration Fails or Succeeds
- Group Dynamics
- QMS Communication Plan Process
- Large Group Virtual Facilitation – SJ Webinar Week
- What People Know about Flood Risk: Results of the annual survey
- DSAC 1, 100-Year Floods, and other Myths
- Boosting Local Preparedness – Stories from the Georgia Hurricane Evacuation Study & the Northwest Flood Fighting Workshops



Maria Lantz facilitates Louisville SMART Planning Charette

Produced CoP Newsletters on Flood Risk Management & ECCR report

Goal 4: Establish the Corps as a thought-leader in collaborative processes, tools and approaches by conducting research and pilots to meet the challenges and opportunities of the future.

Identified Methods for building Risk-Informed Publics

- Led update of USACE Engineering Pamphlet Risk Communication for the levee safety and Flood Risk Management Programs

Advanced Knowledge of and access to Virtual Collaboration Technologies

- Showcased DCO at the collaboration summit, and made significant strides bringing APAN to districts to collaborate with stakeholders.
- Provided expertise on virtual training to Planning Training Committee

“The more open, transparent, and early we can bring the various stakeholders into the decision-making process, the more likely we will arrive at better, more broadly-accepted solutions.”

-Steve Stockton

Goal 5: Ensure the Corps' effective implementation of federal conflict resolution and public engagement policies, domestically and internationally, by providing policy support to USACE leadership.

Prepared the annual “Use of Environmental Collaboration and Conflict Resolution (ECCR) in USACE” report

- This annual report to CEQ and OMB engages Corps staff in tracking the use of collaborative processes

Supported HQ and Planning CoP Initiatives

- Assisted HQ's “Watershed-Informed Budgeting” effort through Multi-stakeholder priority setting.
- Supported public involvement components of “Planning Transformation”
- Developing evaluation metrics for collaboration effectiveness. Tracked effectiveness of specific USACE collaborative processes using USIECR-developed, OMB-approved survey.

Supported Disaster Recovery

- Led community visioning efforts for recovery, assessing USACE risk communication using Hurricane Sandy, and supporting stakeholder involvement in the North Atlantic Coast Comprehensive Study.